

Training and Consultancy at Leonard Cheshire

We equip you to remove barriers for disabled people in the workplace. We will work closely with you to provide a bespoke solution to create lasting organisational change.

Client Testimonial: The Health Foundation

The client:

The Health Foundation is an independent charitable organisation working to build a healthier UK. In partnership with the Q community, a community of people across the UK and Ireland, collaborating to improve the safety and quality of health and care, the foundation engages a broad spectrum of stakeholders to foster better health outcomes across the nation. The Q community, supported by the Health Foundation, aims to foster innovation and collaboration among healthcare professionals to drive continuous improvement in care quality.

The brief:

The Health Foundation, along with the Q community, are committed to making their events more accessible and inclusive for disabled people. They sought a partner to conduct a comprehensive review of their event policies and processes. The goal was to identify and eliminate barriers that prevent disabled people from fully participating in the events they organise and deliver.

The solution:

Leonard Cheshire conducted a comprehensive review of the Health Foundation and Q community's event policies and practices. The focus was on both online and physical settings to evaluate current accessibility and inclusivity measures. Leonard Cheshire gathered insights from a broad

spectrum of participants, including disabled attendees, to provide diverse perspectives on their experiences at these events.

The findings from the review were presented in a detailed report that included actionable recommendations aimed at enhancing accessibility and inclusivity for future events.

The outcome:

Following the review, Leonard Cheshire facilitated a workshop to discuss the findings and recommendations in detail with representatives involved in event planning. The workshop focused on practical steps to implement the recommendations, prioritising immediate actions and identifying longer-term strategies to ensure accessibility is embedded into future event planning.

This session provided clear guidance on applying the changes and reinforced a commitment to hosting inclusive events. The process has laid the foundation for ongoing improvements, ensuring accessibility remains a key consideration in all future health and healthcare events organised by the Health Foundation and Q community.

“Leonard Cheshire carefully reviewed how we organise various events. We appreciated their skill in bringing together disabled attendees and creating a safe space for their feedback. They shared their findings with clear, actionable recommendations.”

- Adriana Thursby-Pelham, Events Manager, Q, Health Foundation

To find out more, visit:

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